

SPECIAL CONDITIONS SIP OFFER

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The contract is made up of the order, the general conditions and these special conditions.

S.I.P.: *Session Initiation Protocol, or SIP software, is a protocol for voice-over IP type peering. SIP also supports video telephony services.*

OVH website: OVH website accessible from the Internet network at <http://ovh.co.uk> from an Internet access.

1: DESCRIPTION OF SERVICE

The SIP service enables the sending and receiving of calls through software or a SIP compliant terminal.

When ordering the customer shall be responsible for determining whether or not the SIP offer corresponds to his needs.

2: UNLIMITED SIP OFFER

The Customer can make unlimited calls to ninety-nine (99) different landlines each month (the "Included Numbers"), provided that they correspond to one of the forty-one (41) destinations listed on the OVH website.

The Included Numbers shall be the first 99 numbers dialed by the Customer when using the Service during the current calendar month and correspond to a landline destination which is included in the package.

The list of Included Numbers is automatically reset the following calendar month.

All calls made to numbers which are not the Included Numbers will be charged per second. This per second rate is available on the OVH website.

The first sixty (60) minutes of each call made to one of the Included Numbers is included in the package. Calls exceeding sixty (60) minutes will be charged at the rate corresponding to the destination listed on the OVH website.

Regarding simultaneous calls to Included Numbers, each call will be included in the package

during the first sixty (60) minutes of communication. Calls of this nature exceeding sixty (60) additional minutes will be charged as above.

Calls to OVH numbers are free.

Calls to UK mobile numbers are charged per second and are based on the tariff posted on the OVH website.

Calls to landlines (destinations not included in the unlimited package) and international mobile numbers are charged per second based on the tariffs posted on the OVH website.

3: ACCESS CONDITIONS TO SERVICE

To access the Service, the Customer must:

- Have a computer with a configuration using Microsoft Windows PC, PC Linux, Mac OS or any other material compatible with the service.
- Have completed the installation of the SIP software installed in accordance with guidelines and techniques available from OVH on the OVH site.
- Hold a subscription with an ISP allowing network and Internet access to use the Service.

4: CONDITIONS OF USE OF SERVICE

The Customer agrees to regularly update the SIP software used in accordance with any technical OVH recommendations.

Using a PABX Asterisk ® or equivalent is permitted subject to proper configuration of the Customer's equipment. OVH reserves the right to suspend the Customers service if such use constitutes a danger to its facilities.

The Customer undertakes to keep confidential all IDs and passwords necessary for smooth running of their service.